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Agenda for 5-6 June Meeting

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- 1. Review of the Midcareer, Preparing for Overseas Assignment, DD/M&S: Trends and Highlights, and CIA: Today and Tomorrow courses.
- 2. Progress Report by the Chairman of the Training Administration Review Group.
- 3. Briefing on the Sales Analysis Institute course in persuasion skills, its potential impact, and plan for including in OTR STATINTL instruction.
- Discussion of where OTR stands with respect to instructional development and how it might proceed with a serious program.
- 5. Discussion of areas of OTR training activity which require policy statements and determine in general terms the direction the policy statements should take.
- 6. Discussion of approaches to the standardization of selected terminology used in OTR course schedules and in training administration.
- 7. Update review of the Advanced Operations Course. (Thurs. p.m.)
- 8. Review of the Profile of Courses concept to determine its current validity and need for revision or replacement.
- 9. Review of the concept of minimum enrollments with a view toward higher efficiency, that is, not running a course unless the minimum is met (at request).
- 10. Explore the idea of a 2-3 day "Information Science for Senior Managers" course.
- 11. Academic credit for OTR courses.



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11 June 1974

MEMORANDUM FOR: Members of the Curriculum Committee

SUBJECT

progress report.)

: Minutes of the 5-6 June 1974 Meeting of the

Curriculum Committee

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STATINTL	1. On 5 and 6 June 1974, the Curriculum Committee met at the to discuss an extended agenda. (Attachment 1) Committee members present were Messrs. k accompanied the group as recording secretary. STATINT attended portions of the 5 June meeting. The following agenda items were discussed.
	Agenda Item No. 1
STATINTL	Review of Midcareer, Preparing for Overseas Assignment, DDM&S Trends and Highlights, and CIA Today and Tomorrow Courses
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STATINTL	briefed the Committee on the above courses in some detail, describing the evolution of the courses, their objectives, enrollments, and to some degree, the costs. Although the Committee asked a number of questions about the programs, no serious problems were raised by the Committee or the Curriculum Committee will be developing a set of recommendations for the Director of Training on all OTR courses.
	Agenda Item No. 2
STATINTL	Progress Report by the Chairman of the Training Administration Review Group
STATINTL	The Training Administration Review Group (TARG), consisting of Messrs. administrative processes in OTR to see whether OTR is handling its administration in the most effective and efficient way. At the process the process the process the process that the process t

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tration in the most effective and efficient way. At the present time, the Training Administration Review Group is gathering information about various

aspects of the training administration processes. (Attachment 2 - TARG

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Agenda Item No. 3

Briefing on the Sales Analysis Institute Course in Persuasion Skills, Impact and Plan for Including in OTR Instruction

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briefed the Committee on the SAI program and how OTR plans to develop it, including the development of an operations oriented annex of examples, the training of five instructors during the summer of 1974, and the institution of a one-week SAI package in the AOC in September on an experimental basis.

also commented that he had received a request from SB Division to put on a special SAI program for SB officers in October 1974. He briefly described the attributes of the program and how it could be used as a recruitment tool for Agency officers.

Agenda Item No. 4

Instructional Development

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Instructional development was not discussed because of the absence of the subject will be discussed at a later Curriculum Committee meeting.

Agenda Item No. 5

<u>Discussion of Areas of OTR Training Activities Which Require</u> <u>Policy Statements and Determine in General Terms the Direction</u> the Policy Statements Should Take

The Committee members concluded that it would be premature to attempt to define areas requiring policy statements until such time as the Training Administration Review Group had completed its study. It was felt that the TARG study would reveal gaps in policy and procedures.

Agenda Item No. 6

Discussion of Approaches to the Standardization of Terminology Used in OTR Course Schedules and in Training Administration

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The Chairman raised the problem of the inadequacies of terminology in OTR to correctly identify training techniques and training administration. He recommended that the Committee authorize the establishment of a task force to work with in developing such terminology. The Committee members rejected the notion of the task force and suggested instead that the Plans and Development Staff attempt to develop a list of terms in the training administration field with appropriate definitions and then expose these definitions to the scrutiny and wisdom of the Committee members. It voted to table discussion on terminology used on OTR course schedules such as "seminar" and "workshop", etc., until it had addressed the question of training administration.

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Agenda Item No. 7

On the afternoon of 6 June,

the Committee on the Advanced Operations Course.

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Update Review of the Advanced Operations Course

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briefed

as chief STATINTL instructor for the program, did most of the briefing. He described the background of the AOC, its objectives, and described in detail the present content. In an effort to meet the DTR's wish that this course be as concise as possible, it has been given for only six weeks during the past two runnings. noted that in the September running, he plans to make the Sales Analysis Institute program the first week of the course. STATINTL runnings. He felt that the addition of this unit would give balance to the course by providing HUMINT as well as technical instruction. In the process of shortening the course, the final exercise has been cut back to four days

feels that this is not necessarily detrimental. He noted STATINTL and that there is a range of backgrounds among the students, some of whom never have been exposed to the Basic Operations Course or its equivalent in the past. These students are generally at a disadvantage with better trained,

STATINTL more experienced peers. gave the Committee the impression that he was well on top of the administration of this course and aware of the DTR's attitude about the course.

Agenda Item No. 8

Review of the Profile of Courses Concept to Determine its Current Validity and Need for Revision or Replacement

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The Chairman raised the question of the validity of the Profile of Courses concept. It was the consensus of the Committee that the concept had served its purpose but has now been overtaken by the Training Profile concept and the Personnel Development Plan. The Committee favored two parallel approaches to replace the Profile of Courses. These are:

- a. Determination of a set of training ladders or natural progression in the major substantive training fields, e.g., management, clerical, orientation, etc. These ladders should be published in the OTR Catalog of Courses.
- The Committee recommended that the Plans and Development Staff, in conjunction with OTR's customers, attempt to work out Training Profiles for about five major career tracks in the Agency and make these profiles a matter The Committee did recognize that managers have the basic responsibility for preparing Training Profiles in line with the developmental needs of their personnel. OTR's role is, therefore, advisory and supportive.

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Agenda Item No. 9

Review of the Concept of Minimum Enrollments With A View Toward Higher Efficiency

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The Chairman raised the question at the request of whether there should be an OTR policy concerning minimum enrollments, the principal point being that if the enrollment did not reach the minimum the course would not be run. The Committee members felt that the unit chiefs have established minimum enrollment standards and that these are presently being followed. They felt that unit chiefs should be permitted to use their standards without reference to a decision by the Director of Training, mainly because there are a number of judgmental factors which enter the decision as to whether or not a course should be offered. They felt that these decisions can better be made at the unit chief level.

Agenda Item No. 10

Explore the Idea of a 2-3 Day Information Science for Senior Managers Course

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explained that a number of students in the Information Science for Managers Course felt that the supervisors (usually super-grade officers) needed to know something about information science, so that they could support information science projects originated by subordinates. The point was raised that it would be difficult to commit senior officers to in-house programs if this program were run in the Washington area.

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pointed out that portable terminals are available and that such instruction could be given at distant sites. One of the Committee members suggested that a brief (perhaps one day) program of orientation to information science might be an appropriate part of the Executive Development course which OTR is trying to organize at present.

Agenda Item No. 11

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Academic Credit for OTR Courses

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as Registrar, raised in a Memorandum, (Attachment 3) the question of whether and to what extent OTR should try to see that students get credit at other schools for OTR sponsored courses. This has been a perennial problem with the Registrar and OTR has no set policy to rely on when this question arises, as it does periodically. Committee members contributed the following points:

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- a. Most colleges are capable of conducting equivalency examinations either through tests or interviews with faculty which will permit the granting of credit to students, at the initiative of the college.
- b. OTR courses are all job related and in most instances have little relevance to the kinds of courses offered at universities and other institutions.
- c. To arrange credit for OTR courses at other institutions would require the release of a good deal of information about these courses and would make them potentially available to the media.
- If a policy of granting credit were to be set for OTR courses, a potential Pandora's Box of an administrative nature might be opened.

In sum, the Committee agreed unanimously that OTR should not provide information about OTR courses to Agency employees or outside institutions for the purpose of gaining academic credit. The case of language training was discussed and it was concluded that language skills are perishable and proficiency equivalency examinations are readily available to most universities. That is, if the student has the skill at any given time, the university can test the proficiency and give him credit at that time at their initiative.

Agenda Item No. 12

Discussion of Requirements

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The Committee reviewed the estimated student input to OTR courses between the period 1 September 1974 through 31 August 1975 as supplied by the Agency Senior Training Officers. The Committee examined the list, course by course, and concluded that generally our course projections for that time period are reasonably accurate. The major underestimates on our part were for the Basic Operations Course, Effective Writing Course, Information Science for Managers, the Intelligence Writing Workshop, and the Office Management Course. The S&T Collection for DO Officers appeared to be the only course seriously undersubscribed. In each case, the appropriate unit chief discussed the implications of the estimate and its ability to respond to the problem. In discussing the case of the Basic Operations Course, it became apparent that the BOC administrators are unable to turn down students who may not be able to successfully complete the course. Students normally do not fail. The Committee discussed the question of establishing a set of standards which students should meet for admission to the BOC. If they do not meet these standards, they should not STATINTL be accepted. It was agreed that the Chief, Plans and Development Staff, and DDO/TRO should meet and attempt to see if a suitable set of standards can be developed.

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Agenda Item No. 13

Training Support Information

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The Chairman summarized the data concerning the effectiveness of OTR training support activity which had been asked for in a survey of instructors. Deficiencies in service and equipment were commented upon and noted by the Committee members and certain recommendations made. One of the recommendations was that Plans and Development Staff should acquire the services of an engineer to assess the effectiveness of the public address system in the Chamber of Commerce Building and Headquarters. Comments about services and some personnel problems were noted by the Chairman with the understanding that appropriate measures would be undertaken to improve these problem areas.

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Chairman Curriculum Committee

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Agenda for 5-6 June Meeting



- 1. Review of the Midcareer, Preparing for Overseas Assignment, DD/M&S: Trends and Highlights, and CIA: Today and Tomorrow courses.
- 2. Progress Report by the Chairman of the Training Administration Review Group.
- 3. Briefing on the Sales Analysis Institute course in persuasion skills, its potential impact, and plan for including in OTR STATINTL instruction.
- 4. Discussion of where OTR stands with respect to instructional development and how it might proceed with a serious program.
- 5. Discussion of areas of OTR training activity which require policy statements and determine in general terms the direction the policy statements should take.
- 6. Discussion of approaches to the standardization of selected terminology used in OTR course schedules and in training administration.
- 7. Update review of the Advanced Operations Course. (Thurs. p.m.)
- 8. Review of the Profile of Courses concept to determine its current validity and need for revision or replacement.
- 9. Review of the concept of minimum enrollments with a view toward higher efficiency, that is, not running a course unless the minimum is met (at request).
- 10. Explore the idea of a 2-3 day "Information Science for Senior Managers" course.
- 11. Academic credit for OTR courses.

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Suggested AGENDA FOR 5-6 JUNE MEETING

- 1. Review of the Midcareer Course.
- 2. Progress Report by the Chairman of the Training Administration Review Group.
- 3. Update review of the Advanced Operations Course.
- 4. Briefing on the SAI program, its potential impact, and plan for including in OTR instruction.
- 5. Discussion of how the Office of Training can develop a serious instructional development program.
- 6. Determine areas of OTR training activity which require policy statements and determine in general terms the direction of the policy statements.
- 7. Determine and define terminology unique to the Office of Training.
- 8. Review of the Profile of Courses idea to determine its current validity and need for revision or replacement.

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Estimated Student Input to OTR Courses for the period 1 September 1974 through 31 August 1975

OTR Schedule of Courses

				P1anned
OTR Courses	Estimated # of Student	s min Max. 0	fferings	Load
Administrative Procedures 4 days FT	108	20	7	140
Advanced Intelligence Semin 3 weeks FT	nar 126	25	3	75
Advanced Management Program 3 weeks FT 13-/5	n 97	16	3	48
Advanced Operations Course weeks FT	67	15	3	45
STAT	INTL 4	-	-	-
Anti-Narcotics Operations				
Course 1 week FT	58	35	2	70
Application of Information Science to Intelligence Functions 4 weeks FT	48	25 40? 21 240	3	75
Basic Operations Course as 16 weeks FT shorting	nerse (175)?	40	2	80
Chiefs of Station Seminar 2 weeks PT	49	18	3	54
China Familiarization 1 week FT Look a	65	9 25	4(3 ?	100
1 week FT	TINTL 109	20	4	80
CIA Today and Tomorrow 3 days FT	801	ನ್ 500	4	-20 00

Schedule of Courses

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TINTL OTR Courses Estimate	mated # of Stud	ents <u>Max</u> .	<u>Offerings</u>	Load
COINS 2 weeks FT	38			
	194	20	12	240
DDO Operations Orientation for DDS&T 1 week FT fuer	15	25	2	50
Effective Briefing 10 weeks PT OK Plum	64	16	3	48
Effective Writing 4 weeks PT	204	12	8	96
Field Administration ? Juny of 3 weeks FT	74	15	6	90
Fundamentals of Budgeting 4 days FT	93	25	5	125
Fundamentals of Supervision and Management 1 week FT	402	38	8	32 4
Information Science for Financial Management 4 weeks FT	21	25	1	25
Information Science for Managers 1 week FT	139	25	2	50
Instructor Training Workshop (given on request)	52	128	-	
Intelligence in World Affairs 3 weeks FT	380	40	768/	280 -240
<pre>Intelligence Information, Reports and Requirements 3 weeks FT</pre>	43	10	5	50
Intelligence Information Reports Familiarization 1 week FT	51	10	6	60

Schedule of Courses

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OTR Courses Estimate	d # of Students	$\underline{\text{Max}}$.	<u>Offerings</u>	Load
Intelligence Production Course 8 weeks FT	37	20	2	40
Intelligence Writing Workshop 4 weeks PT	91	10	5	50
Management and Services: Trends and Highlights 1 week FT	310	48 54	6/4 zet's	216
Managerial Grid 1 week FT	353	40	6	240
Midcareer Course 5 weeks FT	215	30	6	180
Office Management 4 days FT 1 2 (15 22) Opensylves Indication	(84?)	14	2	28
Operations Indoctrination for OTS 2 weeks FT	24	125	2	2 F 50
Operations Support* 3 weeks FT	15	24		
Operational Records I 2 days FT	224	30	7	210
Operational Records II 1 week PT	213	30	7	210
Operational Records III 1 week PT	132	Open	4	-
Preparing for Overseas Assignment 4 1/2 days FT	176	30	6	180
Project Officer in the Contract Cycle 1 week FT	136	26	3	78
	622	40	12 24	480
*No statistics from DDO				

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				P1anned
OTR Courses	Estimated # of Students	Max.	Offerings	Load
Scientific and Technic Collection for DO Officers	cal			• :
2 weeks FT	8	25	1	25
Senior Seminar 2 months @- FT	47	20	2	40
Soviet Bloc Operations 8 days FT	5 Arus 167	34	6	204
Systems Dynamics 3 weeks FT	43	25	2	50
Survey of Intelligence Information Systems 3 weeks FT	20 - 50 70 envelot 40-50 70 22	25	2	50
USSR Country Survey 2 weeks FT	79	18	2	36
Vietnam Operations 2 weeks FT	M/ Nab 76	30	12	360
/ Vietnam Orientation _ 2 weeks FT	1112	30	. 12	360
Vietnam Wives Orienta 1 day FT	tion 63	-	12	

4 June 1974

Training Administration Review Group - Progress Report

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This group consisting of Messrs. was appointed in $\overline{\text{April }1974}$ to examine the training administration process in OTR courses and report recommendations to the DTR by 1 July.

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- 2. Since that time, we have met about once a week to bring together information obtained from each of our units, to discuss similarities and differences in generating ideas for additional data which might be useful.
- Basically, we are still in the data gathering stage. With the exception of the Language Learning Center, which because of the nature of its mission, has developed effective standardized procedures, we have found little standardization except that provided by occasional OTR notices.
- The procedures at will be reviewed next week when the Group visits there to meet with the senior course coordinators.

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has gathered information re the administrative practices at the FSI and NSA schools. has been invitted by to visit the DIS STATINTL to discuss administrative practices there with appropriate personnel. These will be studied to determine applicability, if any, to OTR's program.

- Problem areas which have been touched upon include:
 - a. The requirements problems how to increase their validity and accuracy.
 - Communications with training officers particularly the component training officers.

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- d. How we can use information science methodology in the future to ease the administrative burden (e.g. computerized course registration)?
- e. How the TAP might assist in problems of course administration. (is briefing us next week).

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f. Should Form 73 be revamped? Does it provide too much or too little information?

These are only a few of the areas we have discussed.

7. Also, we hope to come up with some positive recommendations on further centralization of some administrative practices and decentralization of others. We are not interested in "change for change's sake," but only in conductiong a thorough review of present practices, and presenting some realistic, workable recommendations for improvement in this sphere of activity.

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Chairman, T.A.R.G.

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TRAINING ADMINISTRATION REVIEW GROUP

Function:

Examine the training administration process from the viewpoints: (1) of rendering the quickest and most effective service to customers (both students and their supervisors), (2) of performing our administration in the most efficient manner possible (in terms of use of people and money), (3) while satisfying optimally the reporting requirements of all echelons of OTR as well as our record keeping responsibilities. The scope of the inquiry the entire training administration process to include:

training information
solicitation of requirements
registration procedures (customer, OTR/Registrar and
Units)
student administration (during course) e.g. attendance
reporting on student progress and achievement
records on students and courses

We are not looking for a regimented system of administration, but one which meets the requirements stated under Function while permitting Unit Chiefs and course chiefs to exercise their imagination and managerial talents, yet assuring that certain minimum standards are met.

C/PDS and C/Reg/SRS will have staff cognizance over this effort. It is hoped that the Group will submit preliminary recommendations to C/PDS and C/Reg/SRS by 1 June 1974 with a review to submitting complete recommendations to the DTR by 1 July 1974.